



CAMPUS RESOURCES: COVID-19

As the Big Bend Community College campus navigates the daily changes associated with COVID-19 and trying to mitigate its spread, the way we provide many of the college's resources to our current and future students has changed. Many resources will now only be available remotely and many offices will not be scheduling in-person appointments until further notice.

Please note this information is subject to change and we all know things are constantly changing as well. We appreciate your patience and please revisit periodically for updates.

Got a question? We want to help! Please use our virtual "chat" feature located in the bottom right-hand corner of the college's homepage [HERE](#).

SEARCH ITEMS hover over term and click hand icon

Advising	Accessibility	Testing Center
Admissions & Registration	Dual Enrollment	Basic Education for Adults
Childcare	Financial Aid	TRiO SSS
Big Bend Technology	Work Study & Student	Viking Food Pantry
Business Office	Employment	Workforce Education Services
Career Center	Library	Writing Center
Counseling Center	Outreach & Recruitment	
Accommodation and	STEM Center	

Advising: All appointments are currently being conducted via phone or Zoom videoconferencing. To find your assigned advisor, follow the directions [here](#). Walk-in advising is available through Zoom on Mondays from 4:00 - 6:30 p.m. and Tuesdays from 10:00 a.m. - 1:00 p.m. [here](#). For additional advising assistance, please email advising@bigbend.edu.

Hours of Availability

- Mon: 8:00 a.m. to 6:30 p.m.
- Tues -Thurs: 8:00 a.m. to 5:00 p.m.
- Friday: 8:00 a.m. to 2:30 p.m.

Admissions and Registration: The Admissions and Registration office is currently offering limited in-person services and full services remotely, Monday through Thursday, until further notice. We are closed on Friday. If you have an advising question, please contact your advisor. If you have questions about classes or grades, please contact your instructor(s). Please email all other admissions and/or registration questions to admissions@bigbend.edu and a staff member will get back to you during regular business hours. Please include your name and student ID number in your email. You can also call 509.793.2089; if you do not speak with a staff member directly, please leave a voicemail and include your name, student ID number, and a good call back number or email address in your message. We will return your call as soon as possible.

Hours of Availability

- Mon-Wed 7:30 a.m. to 5 p.m.
- Thurs 7:30 a.m. to 6 p.m.
- Fri CLOSED
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BBC Bookstore: The bookstore is open for shopping with a mask requirement and social distancing. Students are encouraged to order their books online at the [bookstore's website](#). For more information, call (509) 793-2037.

Hours of Availability

- Mon-Thurs: 8:30 a.m. to 4 p.m.
- Friday: 8:30 a.m. to 1:30 p.m.

BBC Learning Center Childcare: The Childcare Center is not accepting any children until further notice. For more information, please call (509) 793-2173 or email angelaw@bigbend.edu.

Hours of Availability: Emails and phone calls will be returned during the following hours.

- Mon-Fri: 7:30 a.m. to 5:30p.m.

Big Bend Technology: For IT support please call 509-793-2206 or email bigbendtechnology@bigbend.edu

Hours of Availability:

- Mon-Thurs: 7:30 a.m. to 5:00 p.m.
- Friday: 7:30 a.m. to 2:30 p.m.

Business Office: BBCC's business office is open to walk-in traffic. Students are able to make tuition, fee, and residence hall payments online, over the phone or in person during business hours. If you are making "full payment" login online [HERE](#). If you are making partial payment, you may do so over the phone or in person. The college encourages online and phone payments whenever possible. For more information, call (509) 793-2024.

Hours of Availability

- Mon-Thurs: 7:30 a.m. to 4:30 p.m.

Career Center: The Big Bend Community College Career Center is currently operating and communicating remotely by phone, email, or through videoconferencing. Contact the Career Center at (509) 793-2069 or by email at jodyb@bigbend.edu.

Hours of Availability – Career Center

- Mon-Thurs: 8:30 a.m. to 5:30 p.m.
- Friday: 8:30 a.m. to 3 p.m.

In-Person help on campus Monday – Wednesday 830-12

Zoom Lobby Hours (live assistance available) Tues-Thurs 1:30 pm to 3:30 pm

Counseling Center: Counseling services are available during the [academic year](#). Currently, counseling services are provided remotely. To schedule a telephone or Zoom video conference appointment, call (509) 793-2035. Please visit the [Counseling Center](#) webpage for more information.

***Summer quarter only – The Counseling Office will be open July 1st-August 12th, Mon.-Thurs: 8:00 a.m. to 4:00 p.m. Regular office hours will resume September 14th.**

Hours of Availability

- Mon-Thurs: 8:00 a.m. to 5 p.m.
- Friday: 8:00 a.m. to 2:30 p.m.

Accommodation and Accessibility Services: Appointments are currently being conducted via phone or Zoom videoconferencing Monday through Friday, limited in person appointments are available Tuesdays and Thursdays. If you need to setup an appointment with AAS, contact AAS Coordinator at dss@bigbend.edu or call (509) 793-2027.

Hours of Availability

- Monday-Wednesday: 7:30 a.m. to 5 p.m.
- Thursday 8:30 a.m. to 6:00 p.m.
- Friday: 7:30 a.m. to 2:30 p.m.

Dual Enrollment: All appointments will be conducted over phone or through Zoom videoconferencing. For any questions, or to setup an appointment, please call (509) 793-2346 or email runningstart@bigbend.edu.

Hours of Availability

- Mon-Thurs: 8 a.m. to 5 p.m.
- Friday: 8 a.m. to 2:30 p.m.

Financial Aid Office: The Financial Aid Office is now offering services in person with limited staffing. We will continue to offer services remotely via email, phone and zoom. For any questions or to set up an appointment, please call 509.793.2088 or email faidinfo@bigbend.edu. A staff member will get back to you during regular business hours. Please include your name and student ID number in your email or voicemail.

Hours of Availability

- Mon-Wed: 7:30 a.m. to 5 p.m.
- Thursday: 7:30 a.m. to 6 p.m.
- Friday: Closed

General Financial Aid Questions:

509.793.2088 or

faidinfo@bigbend.edu

Work Study & Student Employment:

509.793.2453 or faidinfo@bigbend.edu

Student Loans & Veteran Benefits:

509.793.2452 or faidinfo@bigbend.edu

Outside Scholarships:

509.793.2031

faidinfo@bigbend.edu

Library: The William C. Bonaudi Library building is now open and providing quarterly laptop and textbook checkout, as well as access to print and online resources, networked computers and printers, study space, and assistance with research.

The library continues to offer Curbside Service and other options to check out laptops and textbooks: https://libguides.bigbend.edu/Hours_Staff_Contacts.

The library is available online during regularly scheduled hours (see below) at <http://libguides.bigbend.edu/home>. Use the chat widget located in the “Ask A Librarian” tab on the right on any library webpage. BCC library personnel are available to chat during scheduled hours but the service is available 24/7.

All databases are available for off-campus login and access. Videos and webinars on how to use the library are available at https://libguides.bigbend.edu/Wednesday_Webinars.

For more information, call (509) 793-2350 or email librarymail@bigbend.edu.

Hours of Availability Fall, Winter, & Spring Quarters:

- Mon-Thurs: 7:30 a.m. to 9 p.m.
- Friday: 7:30 a.m. to 2:30 p.m.
- Saturday: Noon to 6p.m.
- CLOSED on Sundays

Summer and Break Hours:

- Mon-Thurs: 7:30 a.m. to 5 p.m.
- Friday: 7:30 a.m. To 2:30pm
- CLOSED on Saturdays and Sundays

Outreach & Recruitment: The Outreach Coordinator will be scheduling individual/family campus tours only until further notice. No large school/or program campus tours are available currently. If you have any questions regarding the admissions process or the Workforce Ed. programs they will be working remotely via email and Zoom videoconferencing. You can contact our Outreach Coordinator at outreach@bigbend.edu.

STEM Center: The STEM Center will have both in-person and remote tutoring available for students enrolled in math and science courses during the summer quarter (see notes below). To see when tutoring is available for specific courses, [check out our Su21 schedule](#).

Hours of Operation:

On Campus

Tuesday – Thursday: 10 am – 1 pm

Online (via Zoom)

Monday – Friday: 10 am – 1 pm

Tuesday & Thursday: 4 pm – 7 pm

NOTES:

- Students interested in receiving help from a tutor on campus (in-person) need to make an appointment – [click here to reserve your spot!](#)
- Drop-in tutoring is available over Zoom for supported courses. No appointment necessary! [Click here to meet with a tutor!](#)

For more information, see the STEM Center website or contact Christy Kunkel at christyk@bigbend.edu or 509-793-2185.

Testing Center: The Testing Center remains closed to the public.

Some government agencies and medical related testing such as EMT's, Paramedics, Medical Assistants, etc. have been approved for testing. No one will be allowed in the 1400 Building without wearing a mask, regardless of appointment or not.

Contact information: [\(509\) 793-2064](tel:5097932064) | testingcenter@bigbend.edu

Basic Education for Adults (BEA)/Transitional Studies

- English as a Second Language (ESL)
- High School Plus (HS+) Diploma
- Open Doors Program- A partnership with local school districts
- GED Preparation

The Opportunity Center@1500 Building is closed to the public for safety. Students can call our information line at 509-793- 2304(leave a message!). Returning students can also contact their Educational Planner via Email or Text message for registration or leave a message at 509-793-2304.

We are here to help you start your new career! Remote “Zoom” appointments and Safety Focused face to face appointments are also available.

Hours of Availability:

- Mon-Thurs: 8:00 a.m. to 5 p.m.
- Friday: 8:00 a.m. to 2:30 p.m.

For more information call 509-793-2304 or Text 540-999-8837 or email BEAInfo@bigbend.edu.

Staff are ready to help you in Spanish, Russian, or English languages!!

LÍNEA DE INFORMACIÓN EN INGLÉS Y ESPAÑOL: 509-793-2304 or Correo electrónico:
BEAInfo@bigbend.edu

TRIO Student Support Services (SSS) is a federally funded program which offers free academic, holistic support services for Big Bend students who are FAFSA-eligible and meet one of the following criteria: first-generation, low-income, or living with a disability. Want to learn more? Here is a direct link to a [less than 2-minute informational video!](#)

TRIO SSS is now offering services in person with limited staffing. Scheduled appointments for in person meetings are highly preferred. We will continue to offer services remotely via email, phone, and Zoom. For any questions or to setup an appointment, please email TRIO_SSS@bigbend.edu.

Hours of Availability

- Mon-Thurs: 7:30 a.m. to 5 p.m. (both face-to-face and online)
- Friday: 7:30 a.m. to 2:30 p.m. (online only)

Viking Food Pantry: The Viking Food Pantry will still be available to the Big Bend Campus Community, but only by appointment. For more information on the Viking Food Pantry, please email vikingfoodpantry@bigbend.edu or call (509) 793-2081.

Hours of Availability: By appointment only.

Workforce Education Services: WES will be providing online, phone, videoconference and face to face services by appointment only. Hours of Operation for in-person appointments for intake, student support services, referrals, student awards, and participation reports to DSHS will be:

- Mon-Thurs: 7:30 a.m. to 5 p.m.
- Friday: 11 a.m. to 2:30 p.m.

Writing Center: Located in the Bonaudi Library (Rm. 1832), the Writing Center is here to help students in any course improve their writing and citation skills. The Center is now providing services in-person and via Zoom. Visit them online at https://libguides.bigbend.edu/Writing_Center or call 509-793-2361 or email Kate Shuttleworth at kates@bigbend.edu.

Fall, Winter, and Spring Quarter Hours:

- Mon-Thurs: 8 a.m. to 6 p.m.
- Fri: 9 a.m. to 2:30 p.m.

Summer Quarter Hours:

- Mon-Thurs: 9 a.m.-5 p.m. (in-person or online)
- Fri: 10 a.m.-2:30 p.m. (in-person only)