TRiO-STUDENT SUPPORT SERVICES

Big Bend Community College

Program Evaluation, 2013-2014 Academic Year

Your positive and negative feedback is very important to the TRiO-SSS program! Help us complete the following evaluation of the services you received this year from TRiO-SSS.

1. Please rate the following TRiO-SSS services by circling the appropriate response.

*Above Unsatis- Never*

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| *Academic Advising* | *Excellent*  *4* | *Average*  *3* | *Average*  *2* | *factory*  *1* | *Used*  *N/A* |
| *Financial Aid Counseling* | *4* | *3* | *2* | *1* | *N/A* |
| *Career & Transfer Counseling* | *4* | *3* | *2* | *1* | *N/A* |
| *Campus Visits* | *4* | *3* | *2* | *1* | *N/A* |
| *Viking Seminar Workshops* | *4* | *3* | *2* | *1* | *N/A* |
| *Tutor Services* | *4* | *3* | *2* | *1* | *N/A* |
| *Cultural Events* | *4* | *3* | *2* | *1* | *N/A* |

2. Overall, would you say that TRiO-SSS was helpful to you?

Very Helpful

*3*

*Somewhat Helpful*

*2*

*Did not help at all*

*1*

3. Has interaction with TRiO-SSS staff members helped you become

more motivated to stay in school? *Yes No*

4. Has TRiO-SSS staff helped you to improve your academic performance? *Yes No*

5. Did you feel welcome in seeking help from the TRiO-SSS office? *Yes No*

6. Would you recommend this program to a friend or family member? *Yes No*

7. Will you be in the program next year? *Yes No*

Ifnot, why?

8. Overall, I would rate the services and assistance provided by TRiO-SSS as:

*Excellent Very Good Good Fair Poor*

9. Suggestions and Comments:

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Revised 6/13