

Medical Assistant Program Outcomes Crosswalk and 7-Year Assessment Plan

- IO1 Communication: Students will be able to demonstrate clear, effective communications with patients and members of the healthcare team in a variety of structured settings.
- IO2 Quantitative Reasoning: Students will be able to reason mathematically using methods appropriate to the profession.
- IO3 Human Relations/Workplace Skills: Students will demonstrate professional attitude and behavior when caring for patients and collaborating with other health care professionals at all times.
- PO4 Students will demonstrate cultural competency when caring for patients.
- PO5 Students will be able to prioritize, organize, and complete assignments efficiently and as directed by the delegator.
- PO6 Students will demonstrate delegated skills and procedures effectively.

Program and Course Crosswalk							
Course	Course Title	IO1	IO2	IO3	PO4	PO5	PO6
MA 111	CLINICAL PROCEDURES I	X				X	X
MA 112	CLINICAL PROCEDURES II	X				X	X
MA 113	CLINICAL PROCEDURES III	X				X	X
MA 195	EXTERNSHIP/PRACTICUM FOR MA	X		X	X	X	X
MA 197	EXTERNSHIP/PRACTICUM SEMINAR	X		X	X	X	X
BIM 113	THE MEDICAL OFFICE			X			
CSS 105	INTRO TO HEALTHCARE STUDIES					X	
CMST&220	PUBLIC SPEAKING	X					
ENGL&101	ENGLISH COMPOSITION I	X					
FAD 150	INDUSTRIAL FIRST AID			X			
HED 119	MEDICAL TERMINOLOGY					X	
HED 121	THE HUMAN BODY AND DISEASE I					X	
HED 122	THE HUMAN BODY AND DISEASE II					X	
HED 123	THE HUMAN BODY AND DISEASE III					X	
HED 160	PHARMACOLOGY FOR ALLIED HEALTH		X			X	
HED 239	MED ETHICS					X	
MAP 117	APPLIED MATH FOR WORKFORCE I		X				
NUR 103	HIV/AIDS EDUCATION						X
NUTR&101	NUTRITION					X	
PSYC 100	GENERAL PSYCHOLOGY					X	X
PSYC 200	LIFESPAN PSYCHOLOGY					X	

7-year Assessment Plan

Course	Course Title	19-20	20-21	21-22	22-23	23-24	24-25	25-26
MA 111	CLINICAL PROCEDURES 1	IO1		PO6		PO5		
MA 112	CLINICAL PROCEDURES II	IO1		PO6		PO5		
MA 113	CLINICAL PROCEDURES III	IO1		PO6		PO5		
MA 195	EXTERNSHIP/PRACTICUM FOR MA	IO1	PO4	PO5	PO6	IO3	IO2	IO1
MA 197	EXTERNSHIP/PRACTICUM SEMINAR	IO1	PO4	PO5	PO6	IO3	IO2	IO1
BIM 113	THE MEDICAL OFFICE				IO3			
CSS 105	INTRO TO HEALTHCARE STUDIES			PO5				
CMST&220	PUBLIC SPEAKING	IO1						
ENGL&101	ENGLISH COMPOSITION I	IO1						
FAD 150	INDUSTRIAL FIRST AID				IO3			
HED 119	MEDICAL TERMINOLOGY					PO5		
HED 121	THE HUMAN BODY AND DISEASE I					PO5		
HED 122	THE HUMAN BODY AND DISEASE II					PO5		
HED 123	THE HUMAN BODY AND DISEASE III					PO5		
HED 160	PHARMACOLOGY FOR ALLIED HEALTH					PO5		
HED 239	MED ETHICS		IO2			PO5		
MAP 117	APPLIED MATH FOR WORKFORCE I		IO2					
NUR 103	HIV/AIDS EDUCATION						PO6	
NUTR&101	NUTRITION							PO5
PSYC 100	GENERAL PSYCHOLOGY			PO6				PO5
PSYC 200	LIFESPAN PSYCHOLOGY							PO5