

## Medical Assistant Program Outcomes Crosswalk and 7-Year Assessment Plan

- IO1 Communication: Students will be able to demonstrate clear, effective communications with patients and members of the healthcare team in a variety of structured settings.
- IO2 Quantitative Reasoning: Students will be able to reason mathematically using methods appropriate to the profession.
- IO3 Human Relations/Workplace Skills: Students will demonstrate professional attitude and behavior when caring for patients and collaborating with other health care professionals at all times.
- PO4 Students will demonstrate cultural competency when caring for patients.
- PO5 Students will be able to prioritize, organize, and complete assignments efficiently and as directed by the delegator.
- PO6 Students will demonstrate delegated skills and procedures effectively.

### Program and Course Crosswalk

Course	Course Title	IO1	IO2	IO3	PO4	PO5	PO6
MA 111	CLINICAL PROCEDURES I	X		X		X	X
MA 112	CLINICAL PROCEDURES II	X		X		X	X
MA 113	CLINICAL PROCEDURES III	X		X		X	X
MA 195	EXTERNSHIP/PRACTICUM FOR MA	X	X	X	X	X	X
MA 197	EXTERNSHIP/PRACTICUM SEMINAR	X	X	X	X	X	X
BIM 113	THE MEDICAL OFFICE			X			
CSS 105	INTRO TO HEALTHCARE STUDIES					X	
CMST&220	PUBLIC SPEAKING	X					
ENGL&101	ENGLISH COMPOSITION I	X					
FAD 150	INDUSTRIAL FIRST AID			X			
HED 119	MEDICAL TERMINOLOGY	X				X	
HED 121	THE HUMAN BODY AND DISEASE I	X				X	
HED 122	THE HUMAN BODY AND DISEASE II	X				X	
HED 123	THE HUMAN BODY AND DISEASE III	X				X	
HED 160	PHARMACOLOGY FOR ALLIED HEALTH	X	X	X		X	
HED 239	MEDICAL ETHICS	X		X		X	
MAP 117	APPLIED MATH FOR WORKFORCE I		X				
NUTR&101	NUTRITION					X	
PSYC 100	GENERAL PSYCHOLOGY					X	X
PSYC 200	LIFESPAN PSYCHOLOGY					X	

### 7-year Assessment Plan

Course	Course Title	Not Taught	21-22	22-23	23-24	24-25	25-26	26-27	27-28
MA 111	CLINICAL PROCEDURES 1					PO5			
MA 112	CLINICAL PROCEDURES II			PO5					
MA 113	CLINICAL PROCEDURES III				IO1				
MA 195	EXTERNSHIP/PRACTICUM FOR MA		IO3					PO4	
MA 197	EXTERNSHIP/PRACTICUM SEMINAR						IO2		
BIM 113	THE MEDICAL OFFICE								IO3
CSS 105	INTRO TO HEALTHCARE STUDIES			PO5					
CMST&220	PUBLIC SPEAKING				IO1				
ENGL&101	ENGLISH COMPOSITION I				IO1				
FAD 150	INDUSTRIAL FIRST AID		IO3						
HED 119	MEDICAL TERMINOLOGY							PO5	
HED 121	THE HUMAN BODY AND DISEASE I					PO5			
HED 122	THE HUMAN BODY AND DISEASE II					PO5			
HED 123	THE HUMAN BODY AND DISEASE III					PO5			
HED 160	PHARMACOLOGY FOR ALLIED HEALTH						IO2		
HED 239	MEDICAL ETHICS			PO5					
MAP 117	APPLIED MATH FOR WORKFORCE I						IO2		
NUTR&101	NUTRITION							PO5	
PSYC 100	GENERAL PSYCHOLOGY							PO6	
PSYC 200	LIFESPAN PSYCHOLOGY							PO6	

**For your reference:**

Academic Year:	21-22	22-23	23-24	24-25	25-26	26-27	27-28
Assessment Cycle Year:	Yr 5	Yr 6	Yr 7	Yr 1	Yr 2	Yr 3	Yr 4
College-wide Assessment of IOs:	IO3	IO3 again or POs	POs	IO1	IO1 again or POs	IO2	IO2 again or POs