



MASTER COURSE OUTLINE

Prepared By:

Date: August 2017

COURSE TITLE

Emergency Operations Center

GENERAL COURSE INFORMATION

Dept.: HSEM

Course Num: 200

(Formerly:)

CIP Code: 43.0301

Intent Code: 21

Program Code: 968

Credits: 2

Total Contact Hrs Per Qtr.: 22

Lecture Hrs: 22

Lab Hrs: 0

Other Hrs: 0

Distribution Designation: None

COURSE DESCRIPTION (as it will appear in the catalog)

This course provides the student with skills and knowledge to manage an Emergency Operations Center (EOC), acquire and control resources, and interface with on-scene responders within Incident Management Systems. Topics include EOC design, preparing, staffing and operating, jurisdictional setting, and the critical link between Incident Management Systems and emergency management operations.

PREREQUISITES

HSEM 110 Incident Command System/National Incident Management System & HSEM 102 Introduction to Homeland Security Emergency Management

TEXTBOOK GUIDELINES

Chosen by Instructor

COURSE LEARNING OUTCOMES

Upon successful completion of the course, students should be able to demonstrate the following knowledge or skills:

1. Examine the purpose of the Emergency Operations Center (EOC).
2. Analyze how an Emergency Operation Center is managed, organized and activated.
3. Utilize the planning steps for designing an EOC.
4. Determine the staffing requirements of an EOC.
5. Recognize potential alternate locations suitable for EOC operations should the primary EOC facility become damaged or inoperable.
6. Analyze the decision making and problem solving issues associated in an EOC.
7. Relate EOC operations to National Incident Management System (NIMS) requirements.
8. Analyze how Standard Operating Procedures (SOPs) can be used in managing and operating the EOC.
9. Recognize and utilize guidelines for PIO Operations/Information Management.

INSTITUTIONAL OUTCOMES

None

COURSE CONTENT OUTLINE

- A. Introduction to Emergency Operations Center (EOC)
- B. Functions of the Emergency Operations Center
- C. Jurisdictional Setting of the Emergency Operations Center
- D. Staffing and Operating the Emergency Operations Center
- E. Designing an Emergency Operations Center
- F. Incident Management Systems
- G. Public Information Officer (PIO) Operations/Information Management

DEPARTMENTAL GUIDELINES *(optional)*

PO5 should be assessed: Students will be able to solve problems by gathering, interpreting, combining and/or applying information from multiple sources.

DIVISION CHAIR APPROVAL

DATE