

MASTER COURSE OUTLINE

Prepared By: Dick Wynder

Date: January 2016

COURSE TITLE Automotive Servicing I

## GENERAL COURSE INFORMATION

Dept.: AUTCourse Num: 213CIP Code: 47.0604Intent Code: 21Credits: 6Total Contact Hrs Per Qtr.: 132Lecture Hrs:Lab Hrs: 132Distribution Designation:Lab Hrs: 132

(Formerly: ) Program Code: 712

Other Hrs:

## COURSE DESCRIPTION (as it will appear in the catalog)

Students, at the direction of the instructor, work on customer vehicles applying skills learned in previous automotive classes. Students will be required to complete ASE/NATEF tasks not completed in other courses. Customer relations, repair order preparation, scheduling, estimating, utilization of shop space and equipment, and hazardous waste management are covered to provide students with an understanding of repair shop operations.

#### PREREQUISITES

Instructor permission or completion of first year automotive classes

#### **TEXTBOOK GUIDELINES**

None

#### **COURSE LEARNING OUTCOMES**

Upon successful completion of the course, students should be able to demonstrate the following knowledge or *skills:* 

- 1. Accurately complete the vehicle repair order including VIN, mileage, date of manufacture and license plate number
- 2. Demonstrate the proper use of seat covers, floor mats, and the key numbering system
- 3. Accurately perform several diagnosis and repairs of vehicles with various operating problems
- 4. Correctly and safely use modern diagnostic test equipment when diagnosing and testing these vehicles
- 5. Properly handle and dispose of used oil, coolant, and other hazardous waste developed in normal automotive repair shop operations.
- 6. Develop written communications skills explaining each day's progress.

# INSTITUTIONAL OUTCOMES

IO3 **Human Relations/Workplace Skills**: Students will be able to demonstrate teamwork, ethics, appropriate safety awareness and/or workplace specific skills

## COURSE CONTENT OUTLINE

The student will work on various automotive projects assigned by the instructor.

DIVISION CHAIR APPROVAL

DATE