Your new OneCard is the key to activating your refund preference. Activating it lets us know how you would like to receive your refunds. You may be thinking “That sounds great! So, where's my card?” No problem! You can check on the status of your card by following these simple steps.

Go to [www.RefundSelection.com](http://www.RefundSelection.com) or if you know your schools program website you can skip to the next step.

On the main page of [www.RefundSelection.com](http://www.RefundSelection.com) begin to type the name of your College or University. Based on your input a suggestion will auto-populate. Click “Go” to be redirected to your school’s program site.
Welcome to the homepage of your program site! Click the “Where's My Card” link to get started.
Enter your information in the fields and click "Continue". You'll want to be sure to follow any special formatting instructions. Also, if you aren't sure what your ID is information on how to obtain it will be displayed.

Where's My Card

Please provide us with the following information so that we can retrieve the status of your card.

NOTE: If you do not know your student ID number, please refer to your student ID card

Please note the information requested will vary based on your school's program.

Your Information

Last Name: 

Student ID (Note: Include leading zeros, do not include dashes):

Continue

Then for your security, you’ll enter a piece of verification information and click “Show Card Status” to continue.

Card Information

Please provide us with the following information so that we can validate and retrieve the status of your card.

Your Information

Last 4 digits of your Social Security Number:

Show Card Status

Please note the information requested may vary based on your school's program.
The most recent card status information will be displayed.

From this screen you can:

- View your Card History
- Opt to receive card status emails
- Click to preview your card envelope
- Learn where to go for additional help

When sorting through the mail keep your eyes out for our green card envelope. Be sure not to accidently discard your card!
Congratulations you’ve received your new card! Now what?

It’s time to unlock the possibilities and activate your refund preference. Let’s get you started!

Log on to your program website which is listed on the back of your card and click the “Get Started” button.
Enter your 16 digit card number in the field shown below and click “Submit” to continue.

The next step is authentication. Please be sure to complete all of the required fields using the format displayed then click “Continue”.

Questions? Visit EasyHelp for immediate answers!
Now it’s time to choose your refund preference. Here you’ll see an overview of your refund options. To select the OneAccount click either of the “Select OneAccount” buttons. To learn more about your choices click “Show all choices”.

Once you decide on your preference completing activation is moments away.

Should you have questions during the process there are step-by-step demos and videos you can view. EasyHelp is also available to get fast answers to your questions.