Big Bend Community College has partnered with BankMobile Vibe, a financial services company focused solely on higher education, to offer faster delivery of disbursements to students. BankMobile Vibe will help bring this method for receiving disbursements via the BankMobile Vibe Account Debit MasterCard®. The BankMobile Vibe Account will be your key to faster disbursements and increased choice for receiving your Financial Aid or school disbursements, including the preferred Easy Refund™ method. Easy Refund is by far the fastest and easiest way to gain access to your disbursement money—literally the same day BBCC releases it. With this service on the way to campus, it’s natural that you may have some questions. Below are answers to some of the most frequently asked questions about the all-new BankMobile Vibe Account and this new disbursement process.

**How are disbursements from Big Bend Community College delivered to students?**
After receiving your enrollment packet/email and complete the instructions within, you can select refund preference (BankMobile card, personal checking account or check issued from BankMobile Vibe). Once your refund preference is selected, funds are sent from BBCC to your selected refund preference, on the first day of each quarter. If you want the fastest access to your money, simply choose to have your disbursements deposited directly into your BankMobile account—a fully functioning FDIC Insured checking account. (Please note: In order to receive a disbursement, you must **SELECT YOUR REFUND PREFERENCE** as soon as your enrollment packet arrives in the mail/email.)

**How do I get my BBCC Viking Card?**
Big Bend Community College students will receive an enrollment packet from BankMobile Vibe in the mail/email at their primary address on file with BBCC.

**I don’t think I will ever get a disbursement. Why is it important to select a refund preference?**
Although you might not currently expect a disbursement from Big Bend Community College, we may have a disbursement for you in the future. After all, it may be necessary to drop a class, a class may be cancelled or you may simply receive a scholarship or assistance you were not anticipating. Selecting your preferred method to receive disbursements from BBCC ensures you’ll always receive your disbursements in a timely manner.

**What are my options for receiving Financial Aid or other disbursements?**
- Easy Refund™ deposit to the BankMobile Vibe, a no monthly fee checking account (refunds available the day BBCC releases them to BankMobile Vibe).
- Transfer to another account (ACH) (refunds available in 2-3 business days).
- Receive a paper check (refunds available in 5-7 business days).

**What exactly is the BankMobile Vibe account?**
The BankMobileVibe is a fully functioning FDIC Insured checking account with no minimum balance and no monthly fees. Selecting the BankMobile Vibe allows you to access your disbursements quicker and easier than ever before and offers a world of great benefits such as:
- FREE Internet banking features.
- The ability to make purchases anywhere Debit MasterCard is accepted.
- You may also withdraw cash with no fees at AllPoint Network ATMs located on or around campus & worldwide.
F.A.Q. (2)

- What are the advantages of having my disbursements deposited directly to my BankMobile Vibe?
  - Depositing your disbursement to the BankMobile Vibe and selecting an Easy Refund is the quickest way to gain access to your disbursement money.
  - The BankMobile Vibe Account NOT A CREDIT CARD. However you can use it for purchases at all participating merchants that accept Debit MasterCard, get cash at ATMs, pay bills and more.
  - Parents and friends can easily send you money online with a simple email and a linked bank account.

- How will I know when my Financial Aid or other disbursement has been direct deposited to my BankMobile Vibe?
  BankMobile Vibe will send an email to the address you entered during activation when your disbursement has been deposited to your BankMobile Vibe. Additionally, you can view the details of your BankMobile Vibe by accessing your statement online at BBCCVikingCard.com or by signing up to receive text messages sent directly to your cell phone with Mobile Alerts.

- Can I have my disbursement deposited to another bank account?
  Yes. You may have your disbursement deposited to the bank of your choice. In order to have your disbursement deposited to your bank, activate your refund preference as soon as you receive the enrollment packet/email by visiting refundselection.com. During the activation process, select ACH Transfer to other bank for your refund preference and simply complete, print, and send the required third party form to the designated address, if necessary. The form will be available online during the activation process.

- Why is the MasterCard Brand Mark on my new BankMobile Vibe Account?
  The BankMobile Vibe Account can be used to make purchases wherever Debit MasterCard is accepted. It is important to note that the BankMobile Vibe Account is NOT A CREDIT CARD, but rather a DEBIT CARD backed by the purchasing power of the MasterCard network.

- What if I have additional questions?
  Answers to additional questions along with an activation demo can be found by visiting BBCCVikingCard.com, or stopping by to learn more today. Additionally, BankMobile Vibe offers easy answers to your questions with Easy HelpSM – our self-service database containing answers to frequently asked questions.